

From: "Annapolis Pickleball Club" <AnnapolisPickleballClub@wildapricot.org>
Subject: Critical Message for APC Members: PLEASE READ
Date: February 9, 2020 at 8:45:06 PM EST

APC members:

This is an important email that will only apply to some of you, but, unfortunately, must go to all of you for awareness purposes.

We are generally able to enjoy 40+ hours of court time at Pip Moyer Rec Center, but many of us, at one point or another, may have felt the frustration of not being able to use the basketball courts at a time when they appear to be open.

For those of you who are aggravated by this and prone to taking action by questioning and confronting the Pip staff, PLEASE DO NOT ENGAGE! If/ when there are questions or issues with scheduling or access at PIP, LET NICK PESSAGNO know and have him handle it - period. We have had multiple reports of inappropriate actions by our club members towards Pip Moyer staff recently that are the reason for this email.

If you have paid for a membership to PIP, you may feel that you have a right to complain to the Pip staff when you see an open court and can't use it for Pickleball, and we get that reasoning...

BUT HERE'S WHY WE NEED YOU TO STOP AND THE REALITY THAT YOU NEED TO UNDERSTAND - HOPEFULLY THIS WILL HELP:

Our "understanding" with Pip is that they publicize the availability of Pickleball at the center, but that Annapolis Pickleball Club is responsible for managing scheduling, open play time and club activity. Here's an analogy that might help explain this: **THINK OF APC AS YOUR COURT TIME BROKER.**

The club has worked hard to establish this relationship and here's what we all need to keep in mind:

- There are hundreds of us trying to play Pickleball at Pip.
- We are not their only constituents.
- There are times when they need to create priority time and access for other groups.

- Court #2 is off limits for pickleball **at all times** – even if it's empty.
- The only time that we can “demand” priority access is when we PAY to rent courts, which we do, at times, to guarantee time for those who can only play evenings; but we do that judiciously because of the cost.
- Other PIP paying members (who are not Pickleball players) have complained that they can't get access to the facility because WE are on the courts.

PIP is trying to serve a wide base of customers, so when a PIP staff member asks us to leave a court open, we have to respect that. **Period.**

So how do we know what the schedule is (which is constantly evolving)?

ALWAYS CHECK OUR WEBSITE AND FACEBOOK GROUP FOR THE MOST CURRENT SCHEDULE, NOT THE PIP FRONT DESK. The front desk does not manage our schedule - we do. Remember, APC is your COURT TIME BROKER. We try to keep the schedule as updated as possible... but please also understand that, occasionally, there is a miscommunication between PIP and ourselves that may cause a last minute change. This does not happen often, but when it does, AGAIN, please do not confront the PIP staff about it. Your board is working behind the scenes trying to take care of that. Let Nick or another board member know if there was a problem and we will deal with it.

For those of you who understand this delicate relationship between our club and the rec center and are flexible and cooperative, thank you for your patience, understanding and respectful behavior. Know that we are CONSTANTLY working to improve this situation. Agree with it... disagree with it... we have a relationship with PIP that, for the most part, works. Please help to keep it that way.

Thanks!

Board of Directors
Annapolis Pickleball Club

[Unsubscribe](#)